

GOOD SERVICE GUIDE



A SOURCEBOOK OF RECOMMENDED BUSINESSES

HOME SERVICES

BRENDA'S CLEANING PERSONNEL AGENCY

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Too busy for housework? Call Brenda's Cleaning Personnel Agency and have them take care of those tiresome chores. Over the last 14 years, Brenda Stadnik has managed her business into Marin's most successful domestic help agency.

Brenda's cleaners take care of everything. They'll scrub the kitchen, get the bathroom gleaming, wax the floors and dust and vacuum throughout. They'll clean anything you want, as long as it fits the definition of housecleaning.

"Everyone has a different idea of what constitutes a 'cleaning'", Brenda explains. "One person might want just the beds made, followed by a quick tidy-up and dusting. Someone else might want a full-scale, military cleaning, with the whole house scrubbed from top to bottom. We adapt our style to the customers' needs."

Brenda's rigorous selection process allows her to maintain a steady supply of dependable, honest and efficient cleaners. "I don't even consider inexperienced cleaners," she says. "I look for people who are serious about housecleaning, who speak good English, and who can prove that they can clean to my high standards. In 14 years, I've learned how to screen out the amateurs."

If you like the cleaner Brenda sends you, that cleaner will become your regular. She will get to know your home and your routine, so that in future you won't spend time explaining what needs doing and how you like it done.

Brenda has one only request: that you give her some advance notice. "If you call me at 8am on a Friday for a cleaning the same day, you might be disappointed. The more notice you give me, the happier you'll be!"

CUSTOMER REFERENCES

"I've been using Brenda's cleaners once a week for the last three years. They really listen to you, almost like a friend. Whatever it is I want doing, they assign the right person for the job. And they always send such nice people."

"I like the fact that they try to send the same person every time, and that I can occasionally get a cleaner on short notice. I've had them clean for me three days a week for the past two years. They're great!"

"In four years, I've never had a problem with any of Brenda's cleaners. I'm usually pushed for time, and one of the things I like is that they are always punctual."